JWINFO.TECH

Terms and Conditions

Last Updated: June 11, 2026

Terms and Conditions

Welcome to JW Infotech. These Terms and Conditions ("Terms") govern your access to and use of the JW Infotech website, services, products, training programs, digital platforms, applications, and related offerings.

By accessing, browsing, registering on, or using our website and services, you agree to be bound by these Terms and Conditions. If you do not agree with any part of these Terms, you should discontinue use of our website and services.

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1. Definitions

For the purpose of these Terms:

- **"Company," "JW Infotech," "we," "our," or "us"** refers to JW Infotech and its affiliates, subsidiaries, brands, divisions, and authorized representatives.
- **"User," "Client," "Customer," "Participant," "Student," "Applicant," or "You"** refers to any person or organization accessing our website or services.
- **"Services"** refers to consulting, software development, AI solutions, cloud services, quality assurance, digital transformation services, industrial training, internships, workshops, workforce development programs, and any related offerings.
- **"Website"** refers to the official JW Infotech website and associated digital platforms.

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2. Acceptance of Terms

By accessing or using our website or services, you confirm that:

- You are legally capable of entering into binding agreements.

- The information provided by you is accurate and complete.
- You will comply with all applicable laws and regulations.
- You agree to these Terms and our Privacy Policy.

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3. Use of the Website

You agree to use the website only for lawful purposes.

You shall not:

- Violate any applicable laws or regulations.
- Engage in fraudulent activities.
- Attempt unauthorized access to systems, servers, or networks.
- Distribute malware, viruses, or harmful code.
- Interfere with website functionality.
- Scrape, harvest, or extract website content without authorization.
- Impersonate another individual or organization.
- Use the website in a manner that could damage JW Infotech's reputation or operations.

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4. Professional Services

JW Infotech provides professional consulting and technology services including but not limited to:

- Artificial Intelligence Solutions
- Software Development
- Quality Assurance and Testing
- Digital Transformation
- Enterprise Automation
- Cloud Solutions
- Data Analytics
- IoT and Emerging Technologies
- Global Capability Center (GCC) Services
- Technical Consulting

Service engagements may be governed by separate agreements, statements of work, proposals, purchase orders, or contracts.

In the event of a conflict, the executed agreement shall prevail over these Terms.

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5. Training Programs and Educational Services

JW Infotech may provide:

- Industrial Training Programs
- Internships
- Workshops
- Bootcamps
- Certifications
- Career Development Programs
- Workforce Enablement Programs

Participation in such programs does not guarantee:

- Employment
- Internships
- Placements
- Certifications
- Promotions
- Income generation

Any certification or completion document is subject to fulfillment of program requirements.

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6. User Accounts

Where applicable, users may be required to create accounts.

Users are responsible for:

- Maintaining confidentiality of login credentials.
- Restricting access to their accounts.
- Ensuring accuracy of account information.
- Promptly notifying JW Infotech of unauthorized access.

JW Infotech reserves the right to suspend or terminate accounts that violate these Terms.

7. Intellectual Property Rights

Unless otherwise stated, all intellectual property rights relating to the website and services remain the property of JW Infotech or its licensors.

This includes:

- Logos
- Trademarks
- Service marks
- Designs
- Software
- Source code
- Training materials
- Documentation
- Articles
- Graphics
- Videos
- Frameworks
- Methodologies

Users may not:

- Reproduce
- Copy
- Modify
- Distribute
- Resell
- Republish
- Reverse engineer

any proprietary materials without written permission.

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8. Client Content and Materials

Clients retain ownership of content, data, intellectual property, and materials provided to JW Infotech unless otherwise agreed in writing.

Clients represent that they have the necessary rights and permissions to share such content.

JW Infotech shall not be liable for claims arising from materials supplied by clients.

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9. Confidentiality

Both parties agree to maintain confidentiality regarding non-public business, technical, financial, operational, and proprietary information disclosed during engagements.

Confidentiality obligations shall survive termination of services unless otherwise agreed.

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10. Payments and Fees

Where applicable:

- Fees shall be payable according to agreed proposals, contracts, invoices, or purchase orders.
- Payments must be made within the specified payment period.
- Delayed payments may result in suspension of services.
- Applicable taxes, duties, and governmental charges are the responsibility of the client unless otherwise stated.

JW Infotech reserves the right to charge interest or late fees where legally permissible.

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11. Refunds and Cancellations

Refunds and cancellations shall be governed by the applicable Refund and Cancellation Policy and any specific contractual agreements.

Training programs, workshops, consulting engagements, and custom software projects may have separate refund terms.

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12. Third-Party Services

Our services may integrate or rely upon third-party providers including:

- Cloud platforms
- Payment processors
- Analytics providers
- Communication platforms
- AI service providers
- Software vendors

JW Infotech is not responsible for interruptions, limitations, or failures caused by third-party services.

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13. Artificial Intelligence and Emerging Technologies

JW Infotech may utilize artificial intelligence, machine learning, automation, predictive analytics, and other emerging technologies as part of its service delivery.

Users acknowledge that:

- AI-generated outputs may require human review.
- Automated systems may occasionally produce inaccurate or incomplete results.
- Final decisions should not be based solely on automated outputs without appropriate validation.

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14. Website Availability

We strive to maintain uninterrupted access to our website and services.

However, we do not guarantee:

- Continuous availability
- Error-free operation
- Complete security

- Compatibility with all devices and browsers

We may modify, suspend, or discontinue portions of the website at any time without prior notice.

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15. Disclaimers

The website and services are provided on an "as-is" and "as-available" basis.

To the fullest extent permitted by law, JW Infotech disclaims all warranties, including but not limited to:

- Merchantability
- Fitness for a particular purpose
- Non-infringement
- Accuracy
- Reliability
- Availability

We do not guarantee specific business outcomes, revenue increases, employment opportunities, rankings, placements, investment returns, or operational results.

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16. Limitation of Liability

To the maximum extent permitted by applicable law:

JW Infotech shall not be liable for:

- Indirect damages
- Incidental damages
- Consequential damages
- Special damages
- Loss of profits
- Loss of business opportunities
- Loss of goodwill
- Loss of data

arising from the use of the website or services.

Where liability cannot be excluded, JW Infotech's total liability shall be limited to the amount paid by the client for the specific service giving rise to the claim during the preceding twelve (12) months.

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17. Indemnification

You agree to indemnify and hold harmless JW Infotech, its directors, officers, employees, contractors, affiliates, and representatives from claims, liabilities, damages, losses, costs, and expenses arising from:

- Violation of these Terms
- Misuse of the website
- Violation of applicable laws
- Infringement of third-party rights

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18. Termination

JW Infotech reserves the right to suspend or terminate access to the website or services if:

- These Terms are violated.
- Fraudulent activity is suspected.
- Legal compliance requires termination.
- Payment obligations remain outstanding.

Termination shall not affect accrued rights and obligations.

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19. Force Majeure

JW Infotech shall not be liable for delays or failures caused by events beyond reasonable control, including:

- Natural disasters
- Pandemics
- Government actions
- Cyberattacks

- Internet disruptions
- Power outages
- Labor disputes
- Acts of war or terrorism

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20. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with the laws of India.

Any disputes arising out of or relating to these Terms shall be subject to the exclusive jurisdiction of the courts located in Mohali, Punjab, India, unless otherwise agreed in writing.

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21. Dispute Resolution

Before initiating legal proceedings, parties agree to attempt good-faith negotiations to resolve disputes amicably.

Where appropriate, mediation or arbitration may be considered before litigation.

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22. Changes to These Terms

JW Infotech reserves the right to modify these Terms at any time.

Updated versions will be posted on this page with the revised effective date.

Continued use of the website or services following publication constitutes acceptance of the updated Terms.

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23. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

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24. Entire Agreement

These Terms, together with the Privacy Policy, Refund and Cancellation Policy, and any applicable service agreements, constitute the entire agreement between the parties regarding use of the website and services.

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25. Contact Information

For questions regarding these Terms and Conditions, please contact:

JW Infotech
Website: https://jwinfo.tech
Email: legal@jwinfo.tech

For business inquiries, please use the contact information available on the website.